

Agenda: Washington State Health Benefit Exchange Plan Management Meeting

8/14/12; 10:00 am – 11:30 pm

Agenda

ID	Topic	Facilitator	Duration
1.	Welcome <ul style="list-style-type: none">• Introductions	Michael Arnis	5 Min
2.	Purpose of the Meeting <ul style="list-style-type: none">• IT Update• Discuss Enrollment and Billing• Receive feedback on when QHPs can be closed• Receive feedback on using an intent process	Michael Arnis	5 Min
3.	IT Update <ul style="list-style-type: none">• SERFF, Data Collection	Ashley Stamets	15 Min
4.	Enrollment and Billing Update	Brad Finnegan	10 Min
5.	When Should HBE Close or Terminate Plans? <ul style="list-style-type: none">• See handout	Michael Arnis	30 Min
6.	Intent Letter <ul style="list-style-type: none">• Purpose: before the certification process begins, an issuer would voluntarily inform HBE of the plans it intends to submit for certification as a QHP. It is unlikely that HBE can protect the information submitted by the issuer.• Feedback: would issuers participate in an intent process?	Michael Arnis	15 Min
7.	Next Steps / Close <ul style="list-style-type: none">• Meeting Cancellation: 8/28	Michael Arnis	10 Min

Meeting Notes

Attendance: AmeriGroup, Community Health Plans of Washington, Group Health Cooperative, Kaiser Permanente, Molina, ODS Health, Premera Blue Cross, and Regence BlueShield.

ID	Notes
1.	<p>Ashley Stamets shared these IT project and functional updates:</p> <ul style="list-style-type: none"> HBE attended the SERFF Forum, providing an opportunity for HBE to learn more about SERFF. HBE is planning a meeting focused on the Health Care Provider Directory in late September, and will share this meeting date with the Plan Management workgroup in the coming weeks. The majority of plan data and information will come directly through SERFF, but issuers will also be able to provide data and information directly through their Exchange accounts. HBE continues to await the CCIO template to learn about the data that SERFF will collect and provide to HBE. HBE will collect enrollment and disenrollment data and also complaint data. At a minimum, this information will be tracked by HBE staff, and this data is under consideration for the HBE web portal, which HBE is actively designing. HBE agreed to research Federally Facilitated Exchanges and their interaction with SERFF.
2.	<p>Michael Arnis led a discussion on the proposal outlining when HBE should close or terminate a Qualified Health Plan. As a result of this discussion HBE has the following action items:</p> <ul style="list-style-type: none"> HBE will consider if the seven circumstances in the proposal cover the situation where issuers have problems with network adequacy. Reply: Item number 3, when the OIC determines that an issuer can no longer enroll new enrollees in a plan deals with the circumstance when a plan no longer has an adequate network. HBE will research the impact of an issuer closing every plan either exclusively inside the Exchange market or exclusively outside the Exchange market. Reply: If a plan is offered inside and outside of the Exchange, then when closing the plan based upon RCW 48.43.035 or RCW 48.43.038, the issuer must close the plan both inside and outside of the Exchange. However, if an issuer offers a set of non-QHP plans outside the Exchange, then yes, all of those plans can be closed while the issuer continues to offer QHPs inside the Exchange. HBE will consult CCIO and the OIC on the impact of an issuer updating a plan to meet an actuarial value, as there is a concern how, effectively, a plan “ages” against an actuarial value. For example, a QHP could move into a higher metal level or increase in value, say 71% to 78%, after recertification. Reply: HBE submitted a question to CCIO asking if the actuarial value calculator might take into account how the value of a QHP will change, most likely increase, from year to year.
3.	<p>Michael Arnis led a discussion on the Intent Letter, which would be a document where an issuer would, prior to QHP Certification, voluntarily inform HBE of the plans the issuer intends to submit for certification as a QHP. During the Plan Management Workgroup issuers wondered if conversations on their recertification intentions could be kept confidential. As a result of this discussion, HBE will not conduct a formal intent process.</p>
4.	<p>Michael Arnis provided an update on the Quality Improvement Strategy. HBE will create a Quality Improvement Strategy template with some text fields in which issuers will be asked to describe their Quality Improvement Strategy. After 2013/2014, HBE will likely utilize a different process for the Quality Improvement Strategy and the template will no longer be used.</p>
5.	<p>The August 28, 2012 Plan Management Workgroup meeting was cancelled. A cancellation notice was sent.</p> <p>I did not mention, however, that the Plan Management Workgroup meeting for September 11, 2012 will also be canceled, and a cancellation notice has been sent.</p>